

# STAINMASTER® CARPET

## 60 Day Love it or Replace it Promise

Thank you for purchasing a quality, new STAINMASTER® carpet. We want you to be happy with your new carpet, knowing you selected the right color, style and design that makes you proud to have it in your home. That is why we are offering you our 60 Day Love it or Replace it Promise.

### HERE'S HOW IT WORKS

Within 60 days of purchase, if you are not satisfied with the color, style or design of the STAINMASTER® carpet you selected, INVISTA will replace it with a STAINMASTER® carpet that is comparable in quality and value. If you choose to upgrade your carpet the additional cost associated with the upgrade is your responsibility. (This offer excludes taxes, finance charges, and shipping or delivery charges)

If you decide to replace your carpet, you must contact the STAINMASTER® SHOWCASE<sup>SM</sup> retailer where you purchased your carpet and initiate a replacement claim. This offer applies to any STAINMASTER® carpet brand purchased from and installed by your STAINMASTER® SHOWCASE<sup>SM</sup> retailer.

The STAINMASTER® SHOWCASE<sup>SM</sup> retailer must submit the completed replacement request forms within 60 days of purchase and after the carpet has been installed.

Your replacement request forms will be submitted to INVISTA, on your behalf, by the STAINMASTER® SHOWCASE<sup>SM</sup> retailer.

The STAINMASTER® SHOWCASE<sup>SM</sup> retailer location, where you purchased your carpet, will work with you to select a new STAINMASTER® carpet.



## ADDITIONAL TERMS AND CONDITIONS

Proof of purchase is required, including a copy of the original sales receipt containing the carpet manufacturer name and the name of the carpet style.

Cost associated with the removal and disposal of your carpet, the installation of your new carpet and any other costs of your original and replacement STAINMASTER® carpet are your responsibility.

This program applies to carpet installed in owner-occupied residences and to carpet purchased by the tenant in a rental dwelling and is not transferable.

Coverage is only for installed wall to wall carpet purchased at a STAINMASTER® SHOWCASE<sup>SM</sup> retail location in the US or Canada.

Only one replacement carpet per customer is allowed under this program. No cash payments or refunds.

Replacements are valid only from the STAINMASTER® SHOWCASE<sup>SM</sup> retail store where the original carpet was purchased and are not transferable. The retailer has the right not to offer this program. The new carpet selection must be a STAINMASTER® carpet of comparable quality and value with the current carpet installed. Upgraded styles are permitted at additional cost to the consumer.

This offer is not applicable to staining, soiling, manufacturing defects or damage issues. The STAINMASTER® carpet 60 day love it or replace it promise claims exclude dissatisfaction including, without limitation, any type of problem that would be covered under one of the STAINMASTER® limited warranties. (See limited warranty brochure.) Consumer concerns about padding or installation are also excluded.

This program, along with the limited warranty you received for your carpet, gives you specific legal rights. There shall be no other warranties offered or implied, by statute or otherwise.

For questions about the 60 Day Love it or Replace it Promise, please call 800-438-7668 or visit [stainmaster.com](http://stainmaster.com).

Store Name \_\_\_\_\_

Sales Person's Name \_\_\_\_\_

Phone Number \_\_\_\_\_

Date of Purchase \_\_\_\_\_